

Data Usage and Video Quality on Disney+

Data Usage Settings

Connected Devices/Set-Top Boxes Settings

Data Usage Setting	Highest Video Quali	tyHighest Audio QualityAp	proximate Data Usage per Hour
Stream over WiFi Only	Ultra HD/4K	Dolby Atmos	7.7 GB
Automatic	HD	Surround Sound 5.1	2.0 GB
Save Data	SD	Stereo	0.7 GB

<u>Automatic</u> - This is the default setting. Video streams to your compatible connected device or set-top box are at the highest quality that your system and Internet connection allows. Video streams can be up to 4K UHD with Dolby Atmos audio, where available. This setting will use approximately 7.7 GB of data per viewing hour.

<u>Moderate</u> - This setting is a good balance between saving data and still streaming in HD quality. Video streams to your compatible connected device or set-top box can be up to 1080 HD with Surround Sound 5.1 audio, where available. This setting will use approximately 2.0 GB of data per viewing hour.

<u>Save Data</u> - This setting uses the least amount of data. Video streams to your compatible connected device or set-top box will be in SD quality with stereo audio. This setting will use approximately 0.7 GB of data per viewing hour.

Data Usage Setting	Highest Video Quality	Highest Audio Quality A	Approximate Data Usage per Hour
Stream over WiFi Only	1080 HD	Stereo	4.2 GB
Automatic	HD	Stereo	1.2 GB
Save Data	SD	Stereo	0.6 GB

<u>Automatic</u> - This is the default setting. Video streams to your compatible web browser are at the highest quality that your system and Internet connection allows. Video streams can be up to 1080 HD. This setting will use approximately 4.2 GB of data per viewing hour.

<u>Moderate</u> - This setting is a good balance between saving data and still streaming in HD quality. Video streams to your compatible web browser can be up to HD. This setting will use approximately 1.2 GB of data per viewing hour.

<u>Save Data</u> - This setting uses the least amount of data. Video streams to your compatible web browser will be in SD quality with stereo audio. This setting will use approximately .6 GB of data per viewing hour.

You can also adjust streaming video quality by adjusting data usage settings.

Here is how you can adjust your data usage settings on various compatible devices and platforms:

On Mobile Devices

- 1. Choose your Profile icon and navigate to App Settings.
- 2. To adjust your data usage while streaming over Wi-Fi, select "Wi-Fi Data Usage" and select the option that best suits your needs
- 3. To adjust your data usage while streaming over cellular, select "Cellular Data Usage" and select the option that best suits your needs
- 4. Your selection will be saved and applied to all profiles on your device

On Connected Devices/Set-Top-Boxes

- 1. Open the navigation menu
- 2. Select "Settings"
- 3. Choose "App Settings"
- 4. Select the data usage option that best suits your needs
- 5. Your selection will be saved and applied to all profiles on your device

On Web Browsers

- 1. Hover over your profile icon in the top left
- 2. Select "App Settings" from the dropdown menu
- 3. Select the data usage option that best suits your needs
- 4. Your selection will be saved and applied to all profiles on your device